DISCRIMINATION IS AGAINST THE LAW

_____FERTILITY CENTER, LLC_____ complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. _____FERTILITY CENTER, LLC_____ does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

_____FERTILITY CENTER, LLC_____ provides free aids and services to people with disabilities to communicate effectively with us, such as:

- qualified sign language interpreters
- written information in other formats (large print, audio, accessible electronic formats, other formats)

provides free language services to people whose primary language is not English, such as:

- qualified interpreters
- information written in other languages

If you need these services, contact Shirley Sinclair, Practice Manager & Civil Rights Coordinator

If you believe that _____FERTILITY CENTER, LLC_____ has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Shirley Sinclair, Practice Manager & Civil Rights Coordinator	7407 Ziegler Road
Chattanooga TN 37421	423-899-0500
423-899-2411 Shirley@MyFertilityCenter.com	

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Shirley Sinclair, Practice Manager & Civil Rights Coordinator is available to help you.

You can file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights

- Electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf
- By mail at

    U.S. Department of Health and Human Services
    200 Independence Ave. SW
    Room 509F HHH Building
    Washington, DC 20201

- By phone at 1-800-368-1019; 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html